

Important: Billing update information

Dear Valued Customer,

Your bill is changing, and depending on your method of payment, **you may need to take action before September 1, 2017.**

YOURLINK's billing system will be replaced by TELUS' system.

This is a result of YOURLINK Inc. joining TELUS as of September 1, so that TELUS' cable operations in Revelstoke have a direct billing system in order to serve you better.

Your new payee will be **YOURLINK Revelstoke** as of September 1.

- **If you pay your bill by telephone or online banking**, you'll need to change the payee from YOURLINK Inc. to **YOURLINK Revelstoke** before you pay your bill that will be due on **September 15.**
- **If you have automatic payments debited or credited from your account**, we need to update your credit card or debit information in our new system as your billing agreement will now be under **YOURLINK Revelstoke.**

Please fill out the enclosed pre-authorized payment form and mail, fax, or call us to update your information in order for your auto-payments to continue.

Phone: (250) 837-5246 Fax: (250) 837-2900

- **If you pay manually by cheque:** please make the cheque out to **YOURLINK Revelstoke.**

We value your business and look forward to serving you.

Sincerely,



Tracey Buckley
Manager – Operations
YOURLINK Revelstoke

Change for the better.

With these changes, and the investments being made to improve the network, customers like you are getting:

- Clearer pictures
- Faster internet speeds
- TV set-top box upgrades
- Internet modem upgrades

As we grow our network, we can offer you faster internet speeds and more HD channels. The same local, friendly team will be your contact to make any changes to your TV, phone or internet package.

To do so, please call us at **(250) 837-5246** or fax to **(250) 837-2900.**